The Political Context

The Coalition: our programme for Government (May 2010)

• “We will find intelligent ways to encourage support and enable people to make better choices for themselves"

• "We will look to recast the relationship between individual and state [with]: citizens empowered; individual opportunity extended; communities coming together to make lives better“

The cross-government “Big Society” policy programme (May 2010)

• “We want to give citizens, communities and local government the power and information they need to come together, solve the problems they face and build the Britain they want”

• “Building this Big Society isn’t just the responsibility of just one or two departments. It is the responsibility of every department of Government, and the responsibility of every citizen too.”
The Political Context

The Coalition: our programme for Government (May 2010)

• We will establish a **commission on long-term care**.
• We will break down barriers between **health and social care funding** to incentivise preventative action.
• We will extend the greater roll-out of **personal budgets** to give people and their carers more control and purchasing power.
• We will use **direct payments** to carers and better community-based provision to improve access to respite care.
• We will **help elderly people live at home for longer** through solutions such as home adaptations and community support programmes.
• We will prioritise **dementia research**.
• We are committed to an **NHS** that is free at the point of use and available to everyone based on need, not the ability to pay
A Vision for Adult Social Care

• On 16 November 2010, the Government published *A Vision for Adult Social Care: Capable Communities and Active Citizens*, which sets the context for the future direction of adult social care in England.

• Earlier, on 4 November 2010, the adult social care sector published ‘Think Local, Act Personal’ at the National Children and Adult Services conference, outlining next steps to be taken now to take forward personalisation of adult social care.

• In recognition of the pressures on the social care system in a challenging fiscal climate, the Coalition Government has allocated an additional £2bn by 2014/15 to support the delivery of social care.
The principles

Our vision for a modern system of social care is built on seven principles:

• **Prevention**: empowered people and strong communities will work together to maintain independence. Where the state is needed, it supports communities and helps people to retain and regain independence.

• **Personalisation**: individuals not institutions take control of their care. Personal budgets, preferably as direct payments, are provided to all eligible people. Information about care and support is available for all local people, regardless of whether or not they fund their own care.

• **Partnership**: care and support delivered in a partnership between individuals, communities, the voluntary and private sectors, the NHS and councils - including wider support services, such as housing.
The principles (continued)

• **Plurality**: the variety of people’s needs is matched by diverse service provision, with a broad market of high quality service providers.

• **Protection**: there are sensible safeguards against the risk of abuse or neglect. Risk is no longer an excuse to limit people’s freedom.

• **Productivity**: greater local accountability will drive improvements and innovation to deliver higher productivity and high quality care and support services.

• **People**: we can draw on a workforce who can provide care and support with skill, compassion and imagination, and who are given the freedom and support to do so. We need the whole workforce, including the professional workforce, alongside carers and the people who use services.
The Government will:

Prevention

• publish a White Paper on public health, outlining councils’ enhanced leadership role in health improvement and the opportunities this offers;

Personalisation

• put personalisation at the heart of the framework for quality and outcomes being developed and examine the outcomes and benefits for people;

• consider how to embed personalisation in the new legal framework following the Law Commission’s report – for instance, in strengthened guidance new statutory principles to underpin the law, and through an entitlement, or right, for support to be offered as a personal budget or direct payment;

• consider how to pursue greater portability of assessment, subject to the Law Commission and Funding Commission reports; and

• use the pilots currently under way to inform the rollout of personal health budgets and make it possible to combine health and care personal budgets in the future;
The Government will (continued):

Plurality and partnership

• identify and remove barriers to collaboration, pooling or alignment of budgets across health and social care and bring together funding streams for employment support; and

• consider the barriers to market entry for micro and small social enterprises, user-led organisations and charities, and the proposed role for Monitor to play in market shaping;

Providing protection

• work with the Law Commission in preparation for strengthening the law on safeguarding to ensure the right powers, duties and safeguards are in place;
The Government will (continued):

**Productivity, quality and innovation**

- support the work of councils to deliver efficiency savings by co-ordinating and disseminating support tools and best practice; and

- consult publicly on our proposals for a new strategic approach to quality and outcomes in adult social care;

**People**

- support the publication of a workforce development strategy by Skills for care and a leadership Strategy by The Skills Academy;

- publish a personal assistants’ strategy in 2011; and

- working with councils, extend the piloting of social work practices to adult social care during 2011.
Next Steps

• Spring 2011 – Law Commission Report
• Summer 2011 – Commission on funding reports
• Autumn 2011– Social Care White Paper
• 2012 - Legislation
Reactions to the Vision

• Richard Jones, President of the Association of Directors of Adult Social Services said,

“We welcome the Vision and the framework it provides for the ongoing transformation of adult social care. The seven key principles within the Vision are ones that ADASS fully supports.”

• If you have any comments to make regarding A Vision for Adult Social Care: Capable Communities and Active Citizens, please email socialcarevision@dh.gsi.gov.uk
Transparency in outcomes: a framework for adult social care
The impact of localism

This relationship between national and local government and citizens is changing.

‘Wherever possible, we want people to call the shots over the decisions that affect their lives…We will extend transparency to every area of public life…Our government will be a much smarter one, shunning the bureaucratic levers of the past and finding intelligent ways to encourage, support and enable people to make better choices for themselves…We will end top-down government.’

This means:

• An end to top-down targets and performance management: the National Indicator Set and Local Area Agreements have been abolished.

• A focus on local accountability to citizens, not upwards to Departments, regulators and national bodies.

• A new responsibility for the social care sector to lead its own improvement, supported but not directed by national bodies. Annual performance assessment of councils by CQC has been ended.
Introducing the consultation

This consultation marks the start of a period of co-production, through which we want to agree a new approach with new roles for national bodies, local councils and citizens.

**Outcomes:** Placing a focus on the results achieved. Personalisation means putting what matters to people at the heart of social care.

**Quality:** The effectiveness, safety and efficiency of services and the experience of people who use them. Quality underpins the achievement of outcomes.

**Transparency:** Empowering local citizens to hold services to account through sharing of information, publication of reports and a greater voice for users and carers.

What we propose is an enabling framework, not a directive one.
Introducing the proposals

This is a very broad agenda, covering elements of performance, regulation, information and improvement. The consultation proposals cover five areas:

1. **Build the evidence base** – being clear about what high quality looks like in adult social care, and building the supports for evidence-based best practice.

2. **Demonstrate progress** – a consistent data set which supports councils and communities to understand progress and to hold organisations to account.

3. **Support transparency** – reporting to local citizens on the quality of social care and outcomes achieved to support public accountability.

4. **Reward and incentivise** – promoting sector-led quality improvement and the role for stronger incentives for providers and commissioners.

5. **Secure the foundations** – ensuring that essential standards of quality and safety underpin service provision to protect the most vulnerable.
What next?

- The consultation on this agenda closes on 9 February 2011.

- During that time, we want to work with people to co-produce a joint response, which sets out the next steps, roles and responsibilities of partners – including agreed outcome measures for local use in 2011/12.

- The formal consultation response will be published in March 2011.

- Some elements would come into effect from April 2011 (as set out in the consultation response).

- Further proposals for the approach will be included in the planned Social Care White Paper in late 2011.
Your feedback matters

This consultation closes on 9 February 2011. You can contribute to the consultation by providing written comments to:

qualityandoutcomes@dh.gsi.gov.uk

Thank you for attending today and joining the discussions.